

USA HOME IMPROVEMENT

SOCIAL MEDIA POLICY

Effective Date: July 12, 2022

The social media pages of USA HOME IMPROVEMENT, LLC, a Florida Limited Liability Company (the "Company"), include but may not be limited to Facebook, Twitter, Pinterest, Instagram, and YouTube (collectively "Social Media").

Social Media is used by the Company and its customers use to communicate on topics related to our products and customer service. While the Company values an open exchange of ideas, it does maintain a few "rules of the road" to make sure that it is able to assist people with questions and issues related to its products quickly and efficiently. Social Media is delivered to you in accordance with USA HOME IMPROVEMENT Website Terms of Use (the "Terms") and the terms of use of each of the Social Media operators.

Any information, pictures, creative works, ideas, testimonials, suggestions, concepts, methods, systems, designs, plans, techniques or other materials submitted that you send to us or post on or through Social Media ("Submitted Materials") shall be deemed not to be confidential or secret, and may be used by us in any manner consistent with the Terms and the terms of use of each of the Social Media operators.

By submitting or sending Submitted Materials to us or posting it on or through the Social Media, you represent and warrant that the Submitted Materials are original to you, that no other party has any rights thereto, and that any "moral rights" in Submitted Materials have been waived. We are not responsible for maintaining any Submitted Material that you provide to us, and we may delete or destroy any such Submitted Material at any time and for any reason and without advance notice to you.

By submitting or sending Submitted Materials to us or posting it on or through Social Media, you grant us and our subsidiaries and affiliates a royalty-free, unrestricted, worldwide, perpetual, irrevocable, non-exclusive and fully transferable, assignable and sublicensable right and license to use, copy, reproduce, modify, adapt, publish, translate, create derivative works from, distribute, perform, display and incorporate in other works any Submitted Materials (in whole or part) in any form, media, or technology now known or later developed, including for promotional and/or commercial purposes. You agree that we may use, or permit others to use, without charge, your name, biography, picture and likeness with the content you submit and otherwise in materials promoting, marketing or advertising the Services, or Social Media, or our goods or services, in any media, without any compensation or advance notice to you.

We reserve the right, but do not have an obligation, to monitor and review all materials posted by you to Social Media. We are not responsible for the content of any materials posted by users. We reserve the right to edit, refuse to post, remove any content you post, or block any social media account, for any reason, at any time and without advance notice to you. Our reasons for removing or refusing to post content include, that such content is objectionable to us in our sole discretion, that it violates the Terms, or that it violates any

applicable law, ordinance or regulation. We may also limit your access to all or certain portions of Social Media without notice to you for any reason.

By accessing and/or using Social Media, you agree not to do the following:

(a) use, copy, sell, post, display, print, publish, reproduce, distribute, transmit, modify, perform, broadcast, re-broadcast, translate, sell, adapt or otherwise create derivative works or improvements, whether or not patentable, of the Company, or any part thereof, except as expressly permitted by the Terms for your own personal, non-commercial, non-promotional use;

(b) use Social Media in a manner that: (i) violates any law, statute, ordinance, or regulation; (ii) violates, exploits, or harms, or attempts to violate, exploit, or harm, the legal rights (including the patent, trademark, copyright, privacy, or publicity rights) of any person or third party; (iii) promotes any illegal, commercial, advertising, or political activity, or advocates, promotes, or assists any unlawful, commercial, advertising, or political act; (iv) causes annoyance, inconvenience or needless anxiety or be likely to upset, embarrass, alarm or annoy any person or third party; (v) defames, abuses, threatens, stalks, harasses, intimidates, or harms any person or third party, or discloses personal information; (vi) tracks any person or third party without their explicit consent; or (vii) could give rise to any civil or criminal liability under any applicable local, state, national or international laws, statutes, ordinances, rules, regulations or ethical codes governing your jurisdiction, including confidentiality, data protection, and intellectual property laws;

(c) edit, remove, delete, alter, change or obscure any trademarks or any copyright, trademark, patent, or other intellectual property or proprietary rights notices, including any copy thereof;

(d) remove, disable, circumvent, or otherwise create or implement any workaround to any copy protection, rights management, or security features.

(e) impair the or interfere with any other party's use of social media.

The Company shall, in its discretion, cooperate with any law enforcement authorities or court order requesting or directing the Company to disclose the identity of anyone violating these restrictions.

The Company welcomes your questions or comments regarding this Social Media Policy. Please contact us at the following email: info@gousahi.com, or at the following address:

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